

‘INSPIRATION’

from the National Contact Centre

“In-house support for pupils must be combined with advice and guidance from independent and external sources to meet the school’s legal requirements” Careers Guidance and Inspiration in schools, DFE, March 2015

The National Careers Service contact centre is available for anyone over 13 years of age from 8am to 10pm, seven days a week.

The 0800 100 900 helpline is free from a landline, or visit nationalcareersservice.direct.gov.uk and opens up a range of alternative contact methods including webchat, email and callback requests.

Teachers and careers advisers can take advantage of the ‘e-pack’, multiple resources designed to provide detailed careers information to students. These include careers lesson activities, PowerPoint presentations and promotional materials such as posters and leaflets.

“Online tools can offer imaginative and engaging ways to encourage young people to think about the opportunities available to them.”

**Careers Guidance and Inspiration in schools,
DFE, March 2015**

Remote assemblies can be set up, allowing an adviser to speak with a group of students in real time, demonstrating areas of the National Careers Service website, and the online tools which can be utilised by the students.

Pre-booked webchats allow students to speak with an adviser one-to-one, discussing their own individual needs on a wide variety of different topics including education, employment and general careers.



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- Our free 0800 100 900 number and flexible online contact methods are available for people over 13 years of age from 8am to 10pm, seven days a week
- Students can visit the website nationalcareersservice.direct.gov.uk to webchat with an adviser, send questions via email and request call-backs
- Teachers and careers advisers can take advantage of the ‘e-pack’ - an online resource that provides interactive and engaging careers activities. The pack includes lesson activities, PowerPoint presentations, videos, promotional posters, leaflets and a website logo
- Advisers can provide an overview of the National Careers Service website and the online tools to groups of students in real time via remote assemblies
- Students can speak with an adviser one-to-one through pre-booked webchats to discuss their education, employment and general careers queries



For more information, please contact
nationalcareersservice@serco.com

0800 100 900

**The National Careers Service provides access to free, impartial,
professional advice on careers, skills and the job market.**